

The **2018 ISN CONNECT Conference** was held on May 1 & 2 in Dallas, Texas, at the Omni Dallas Hotel. The conference opened with ISN's CEO, Joseph Eastin, and President & COO, Brian Callahan, welcoming nearly 2,000 attendees from around the globe.

Kicking off the conference, Mr. Eastin discussed the reliance on outsourced labor due to the expertise contractors hold in their specified industries and the trends in work hours and safety performance. Mr. Callahan also recognized attendees that have been ISNetworld customers for more than 10 years as well as those who previously attended ISNetworld's Certified User Programs.

During the General Session, Deborah Hersman, President and CEO of the National Safety Council, provided awareness about hidden hazards that can eliminate preventable deaths while Timothy Dove, President and CEO of Pioneer Natural Resources, spoke about the formula for health, safety and environmental success. Richard Mendelson, Acting Deputy Assistant Secretary of Labor from OSHA, concluded by discussing a balanced approach to worker protection and compliance.

Following the opening session, Hiring Clients and contractor customers attended breakout sessions highlighting the functionality and service enhancements of ISNetworld 12.0, the latest version of ISN's online contractor management platform.

The afternoon comprised of more than 30 breakout sessions featuring industry leaders including Ed Foulke, Former Assistant Secretary of Labor for OSHA, David Caruso from NIOSH, Steve Greene from NCCER, Daniel Groves from Construction Industry Resources and Taylor Abel and Joy Inouye from The Campbell Institute as well as Hiring Clients, contractor customers and the ISN Team.

Key themes in the breakout sessions included performance benchmarking, insurance best practices and trends, and tracking employee-level data in ISNetworld. Speakers also shared their use of other ISNetworld tools such as QuickCheck, the Online Training Tool and RAVS Plus.

The first day of ISN CONNECT concluded with a networking reception and performance by Grammy Award-Winning Musician, Lyle Lovett & His Large Band.

Two dynamic speakers kicked off the second day of the conference. Dane Parker, Vice President of Sustainable Workplaces at General Motors, spoke on the continual importance of why safety matters and Nelson P. Repenning, Associate Dean of Leadership and Special Projects at MIT, shared insight into the psychology behind significant safety incidents.

Following the General Session, attendees participated in industry breakout sessions that covered topics such as employee-level data management, managing subcontractor risks and maintaining safety excellence. Two panel discussions featured both ISNetworld Hiring Clients and contractor customers.

Throughout the conference, the ISN Team hosted Help Desks assisting over 70 customers with their ISNetworld accounts. Hands-on labs offered guidance to 65 ISNetworld users on various functionality and over 35 Hiring Clients and 20 contractor customers participated in ISNetworld usability sessions. In addition, functionality kiosk demonstrations over six different ISNetworld tools and services were provided.

Attendees also had the opportunity to participate in ISN's volunteer project, the "Lunch Bag Project" benefitting the Salvation Army during the conference where they assembled 500 lunch bags to provide to homeless men and women in the local Dallas-Fort Worth community.

While ISNetworld customers gathered in Dallas for ISN CONNECT, they also attended several meetings outside of the conference with their industry peers. Customers met for the 3rd Hiring Client Certified User Program and the Inaugural Certified User Program for ISNetworld contractor customers, where they received in depth hands-on training of ISNetworld functionality and tools. Additionally, Hiring Clients in the Midstream, Utilities and Power Generation industries held workshops to share best practices among their peers.

We would like to thank all of our customers, panelists and speakers for attending the 2018 ISN CONNECT Conference, and we look forward to seeing you at future ISN meetings and events.

To access electronic versions of publications offered at ISN CONNECT, please [click here](#).